



Skrill Prestashop Module Configuration Guide

Integration with Skrill via Prestashop 1.6 and 1.7

This guide describes how to install and configure the Prestashop module (1.6 and 1.7) for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.3

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill Prestashop module on both Prestashop 1.6 and Prestashop 1.7. It assumes that you have an existing Prestashop installation. If there is no distinction between Prestashop 1.6 and Prestashop 1.7 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the Prestashop module?

Prestashop is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Prestashop has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Prestashop.

Skrill customers using Prestashop 1.6 and Prestashop 1.7 have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your Prestashop backend and start taking payments.

3. Installing and configuring Prestashop

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Prestashop module. The secret word is used to authenticate the data sent back to your Prestashop server after payment. You must obtain the IP address of your Prestashop server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.prestashopserver.com
```

```
Pinging example.prestashopserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
 2. Go to **Settings > Developer Settings (Figure 3-1)**
 3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**
 4. For each section, specify the IP address(es) or IP address range of your Prestashop server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
 5. Set Secret Word using the toggle, type and confirm by clicking the **Save** button
- Note:** Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

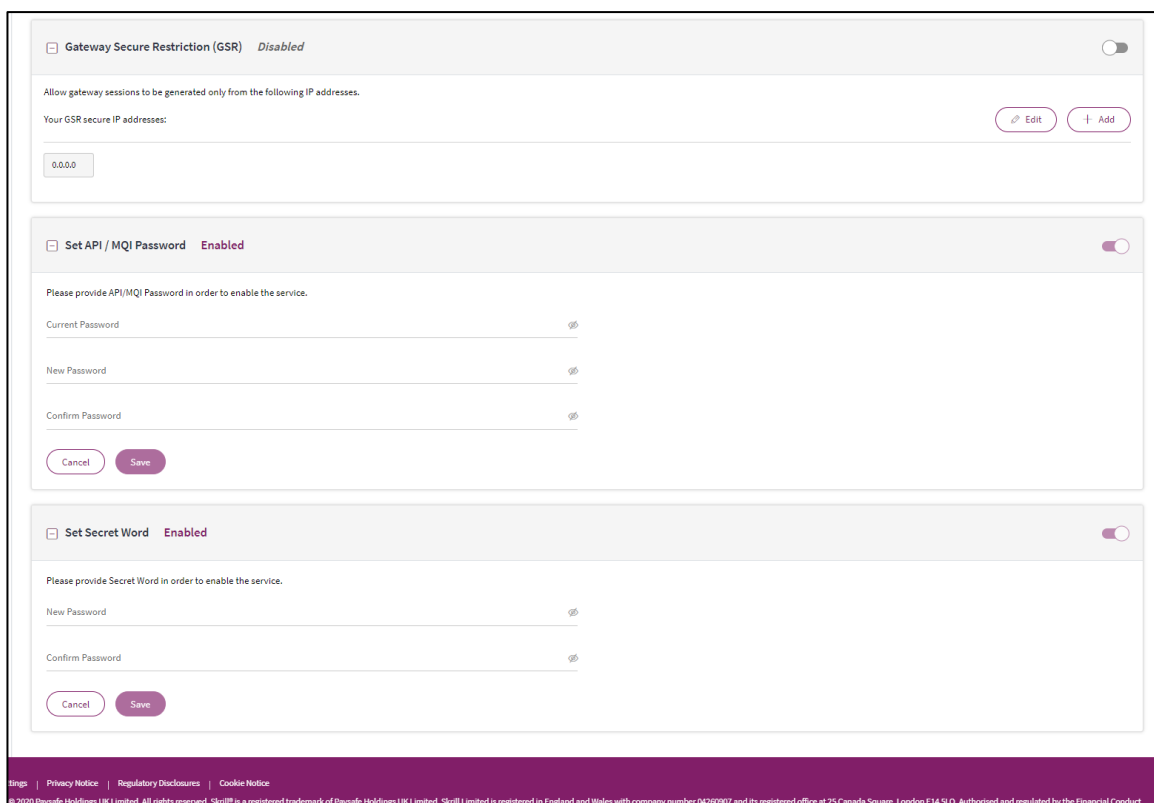
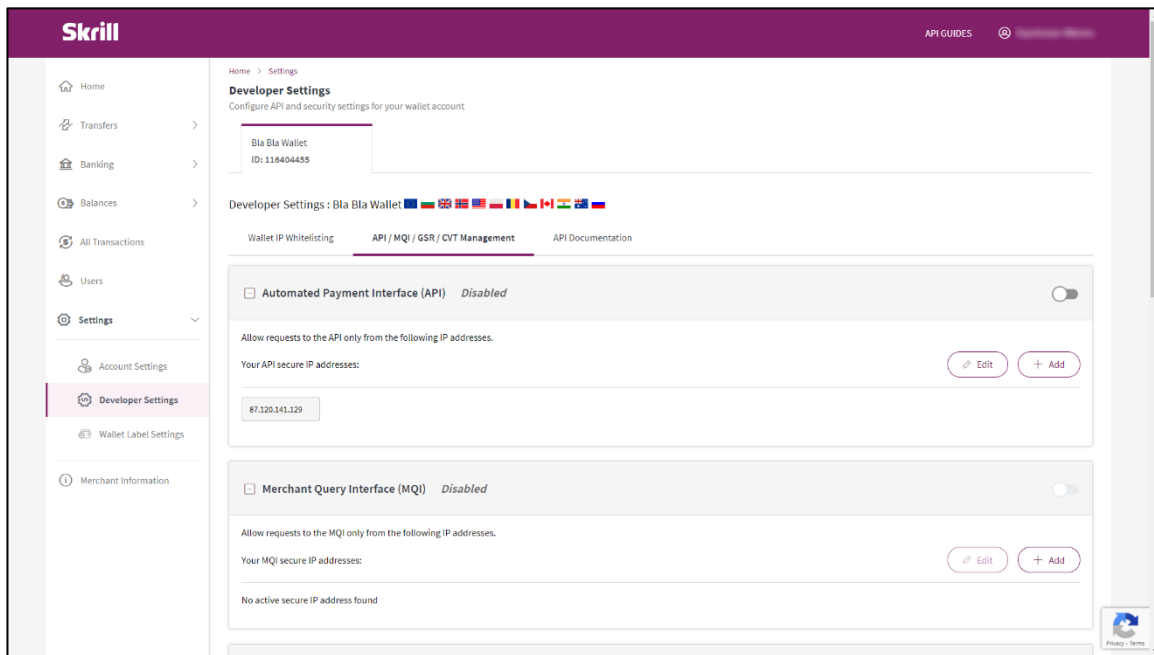


Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Prestashop backend

The next stage of the Prestashop integration is to configure the Prestashop module to connect to your Skrill account. The steps are as follows:

Prestashop 1.6

1. Login to your Prestashop admin account.
2. Select **Modules and Services**

3. Type **Skrill** in left side search bar
4. Click on the green button **Install**
5. Once installed select **Skrill Settings** to configure Skril (Figure 3-2)

The screenshot shows the 'SKRILL SETTING' configuration page in the Prestashop 1.6 backend. The page is divided into three tabs: 'PRESENTATION', 'SKRILL SETTING' (which is the active tab), and 'PAYMENT CONFIGURATION'. Under the 'SKRILL SETTING' tab, there are several configuration fields, each with a label, a value field, and a descriptive note:

- Merchant ID:** The value is '58010731'. The note says: 'Your Skril customer ID. It is displayed in the upper-right corner of your Skril account.'
- Merchant Account (email):** The value is 'techpubs@skrill.com'. The note says: 'Your Skril account email address.'
- Recipient:** The value is 'Merchant Name'. The note says: 'A description to be shown on Quick Checkout. This can be your company name (max 30 characters).'
- Logo Url:** The value is 'https://www.skrill.com/fileadmin/content/pdf/acme.png'. The note says: 'The URL of the logo which you would like to appear at the top right of the Skril page. The logo must be accessible via HTTPS or it will not b and 50px in height.'
- Shop Url:** The value is 'https://myshop.com'.
- API Password:** The field is masked with dots. The note says: 'When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skril account.'
- * Secret word:** The field is masked with dots. The note says: 'This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skril acc'
- Display:** A dropdown menu is set to 'IFrame'. The note below it says: 'IFrame - when this option is enabled the Quick Checkout payment form is embedded on your website. Redirect - when this option is enab'

Figure 3-2: Skril Settings with example values in Prestashop 1.6 backend

Prestashop 1.7

1. Login to your Prestashop admin account
2. Select **modules** from the left side menu
3. Under payment choose **module Catalog**
4. Type Skril and click **install**
5. Click on **Configure** to set up your skril credentials
6. Click on **Skril Settings** to configure your skril account (**Figure 3-2**)

Configure Skril Settings

Configure the Skril Settings as follows:

1. Enter your Skril Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skril Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skril Payment Form (Iframe or redirect). See **Table 3-1** below for a detailed explanation of all Skril settings
5. Either enter a name for your store in the Recipient field to display to customers within the Skril Payment Form
6. **Optional** - Enter a URL of a logo to be displayed on the Skril Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://)

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Shop URL	URL for the home page of your shop without the index.php e.g. if your shop is located at https://myshop.com/index.php you would enter https://myshop.com	https://myshop.com
API Password	The API password. This field is mandatory. It allows the Prestashop server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Prestashop servers.	N/A
Display	<p>This setting has two options: IFrame and Redirect</p> <ul style="list-style-type: none"> IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-3 for an example. Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. 	IFrame



The image shows a Skrill payment form interface. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '16.51 EUR' is shown next to the Skrill logo. A row of logos for Skrill, RAPID, and NETELLER is visible. The form contains the following fields: 'Card number' (a long text input with a lock icon), 'Expiry date' (two dropdowns for MM and YY), 'Security code' (a dropdown for CVV and a small card icon), and 'Cardholder name' (a text input). Below the name field, there is a note: 'Type the name exactly as it appears on the card'. Further down, a disclaimer states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom of the form is a large blue 'PAY NOW' button and a smaller 'Cancel' link. The footer includes the Norton logo and the text 'Powered by Skrill'.

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

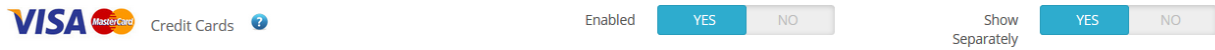


Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Prestashop Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Prestashop Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Prestashop Checkout payment information section is as seen in **Figure 4-2** below:



Figure 4-2: Setting up combined Skrill logo



Figure 4-3: Multiple log

5. Customer Experience


This section describes the customer's checkout experience when using the Skrill Prestashop module.


Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.


The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill Prestashop Module)

01. Summary
02. Sign in
03. Address
04. Shipping
05. Payment

Product	Description	Availability	Unit price	Qty	Total
	Faded Short Sleeves T-shirt SKU : demo_1 Size : S, Color : Orange	In stock	16,51 €	1	16,51 €
Total products (tax incl.)					16,51 €
Total shipping					Free Shipping!
TOTAL					16,51 €








Figure 5-1: Prestashop Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.



The image shows a mobile payment interface for Skrill. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '16.51 EUR' is shown next to the Skrill logo. A row of logos for Skrill, RAPID, and NETELLER is visible. The form contains the following fields: 'Card number' (a long text input with a lock icon), 'Expiry date' (two dropdowns for MM and YY), 'Security code' (a dropdown for CVV and a card icon), and 'Cardholder name' (a text input). Below the name field is a note: 'Type the name exactly as it appears on the card'. A disclaimer states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom are two buttons: 'PAY NOW' (blue) and 'Cancel' (grey). The footer includes the Norton logo and 'Powered by Skrill'.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

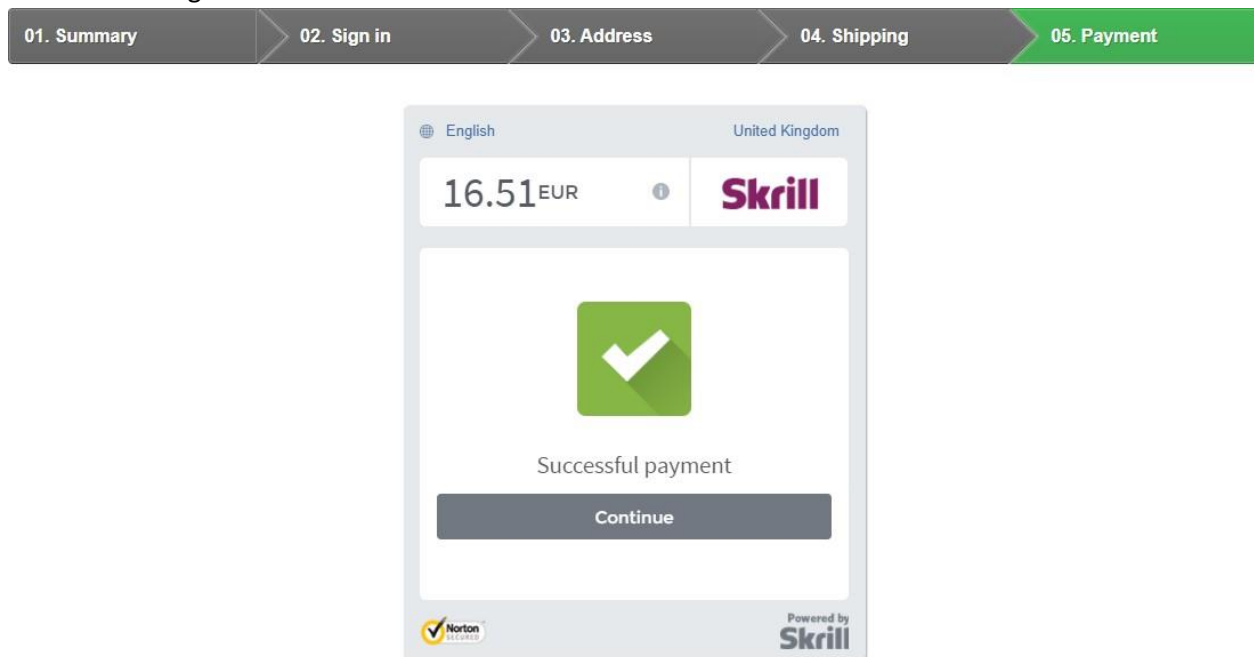


Figure 5-3: Successful Payment

4. Click **Continue** to return to the Prestashop Order Confirmation screen. This screen contains the unique order number for this payment

ORDER CONFIRMATION



Figure 5-4: Order Confirmation in Prestashop Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).

The image displays three versions of the Skrill payment form side-by-side, illustrating the 'Reduced Header and Footer Option'. Each form includes fields for Card number, Expiry date (MM YY), Security code (CVV), Cardholder name (First and Last), and Email address, along with a 'PAY NOW' button. The leftmost form is the standard version, featuring a large header with '10.00 EUR' and a full footer with 'Powered by Skrill' and a Norton logo. The middle form shows a reduced header and footer. The rightmost form shows the reduced header and footer with the 'Powered by Skrill' text in a smaller font.

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The Prestashop module provides payment information in the Order screen with information about the payment method used for an order.

PAYMENT INFORMATION BY SKRILL	
Skrill Credit Card / Visa, Mastercard, AMEX, JCB, Diners	
Payment status	Processed
Used payment method	MasterCard
Order originated from	United Kingdom
Country (of the card-issuer)	Sweden
Order was placed using	EUR

Figure 6-1: Payment Information Example

The Payment Information section includes the following information shown in order:

1. The payment option selected in the Prestashop Checkout
2. The payment status. See [Table 6-1](#) for a list of payment status values.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g. EUR for Euros.

Table 6-1: Payment Status Values

Status	Description
Processed	Payment has been processed and reached your merchant account
Pending	Payment is waiting to be executed
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.

Abandoned by user	This status is returned if the customer decides to close the browser once the Skrill Payment form loads.
-------------------	--

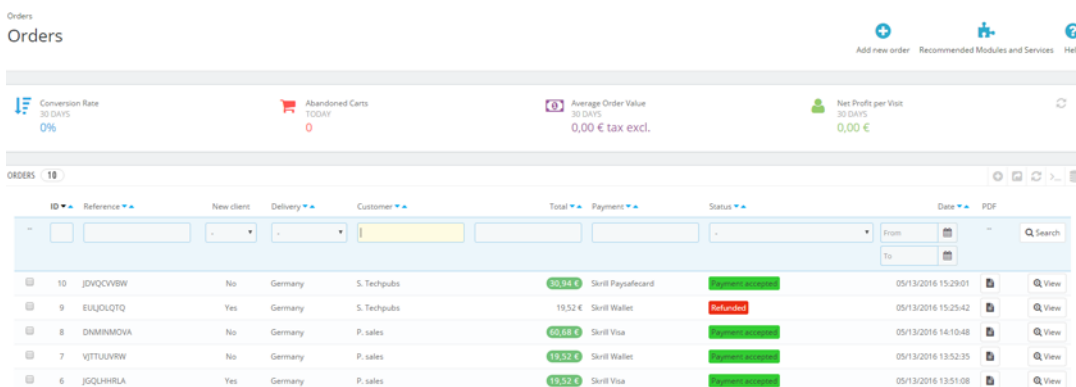
Update Order

The Payment Information section also contains an Update Order button. This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Prestashop server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

Refunding Payments

The process for Refunding customer payments is as follows:

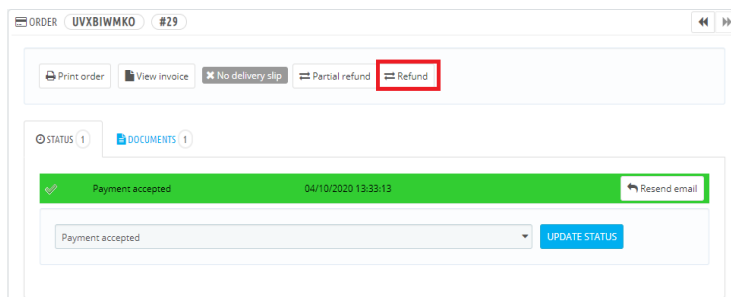
1. Go to **Orders** in the Prestashop Admin Panel
2. Search for the customer's invoice using the customer's order number or name



ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	PDF
10	JDVQCVBW	No	Germany	S. Techpubs	30.94 €	Skrill Paysafecard	Paid	05/13/2016 15:29:01	View
9	EUJQJQTQ	Yes	Germany	S. Techpubs	19.52 €	Skrill Wallet	Refunded	05/13/2016 15:25:42	View
8	DNMNMQVA	No	Germany	P. sales	60.68 €	Skrill Visa	Paid	05/13/2016 14:10:48	View
7	VJTTUUVRW	No	Germany	P. sales	19.52 €	Skrill Wallet	Paid	05/13/2016 13:52:35	View
6	JQQUHRLA	Yes	Germany	P. sales	19.52 €	Skrill Visa	Paid	05/13/2016 13:51:08	View

Figure 6-2: Search for Order

3. Click the correct Order to view more information
4. Check that the details are correct
5. Select **Refund** from the menu



ORDER: UVXBIWMKO #29

Print order View invoice No delivery slip Partial refund **Refund**

STATUS 1 DOCUMENTS 1



Payments accepted 04/10/2020 13:33:13 Resend email


Payment accepted UPDATE STATUS


Figure 6-3: Refund Payment


Order TEKGFIDL from Test yest


 Recommended Modules and Services  Help



 The payment has been successfully refunded. 


 Date
04/10/2020


 Total
32,13 €


 Messages
0

 Products
1

ORDER **TEKGFIDL** #10  



 Print order



 View invoice

 No delivery slip


STATUS 2


DOCUMENTS 1


 Refunded 04/10/2020 13:34:37  Resend email


 Payment accepted 04/10/2020 13:23:31  Resend email

CUSTOMER **MRS. TEST YEST** #5

Email
 test@gmail.com

Account registered
 04/10/2020 11:16:31

Valid orders placed
 1

Total spent since registration
 0.00 €

View full details...

PRIVATE NOTE


 Save

Figure 6-4: Refunded Payment

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.